UNITED STATES BANKRUPTCY COURT DISTRICT OF NEW JERSEY

In re:	Chapter 11
CYXTERA TECHNOLOGIES, INC., et al.,	Case No. 23-14853 (JKS)
Debtors. ¹	(Jointly Administered)

SUPPLEMENTAL CERTIFICATE OF SERVICE

- 1. I, Heather Fellows, depose and say that I am employed by Kurtzman Carson Consultants LLC ("KCC"), the claims and noticing agent for the Debtors in the above-captioned case. I submit this Supplemental Certificate in connection with the service of solicitation materials for the Second Amended Joint Plan of Reorganization of Cyxtera Technologies, Inc. and its Debtor Affiliates Pursuant to Chapter 11 of the Bankruptcy Code (Docket No. 551) (the "Plan") and the Disclosure Statement Relating to the Second Amended Joint Plan of Reorganization of Cyxtera Technologies, Inc. and Its Debtor Affiliates Pursuant to Chapter 11 of the Bankruptcy Code (Docket No. 552) (the "Disclosure Statement"). I am over the age of 18 and not a party to this action. Except as otherwise noted, I could and would testify to the following based upon my personal knowledge.
- 2. On June 6, 2023, the Court entered the *Order (I) Authorizing the Appointment of Kurtzman Carson Consultants LLC as Claims and Noticing Agent Effective as of the Petition Date and (II) Granting Related Relief* (Docket No. 67).
- 3. On July 18, 2023, the Court entered the Order Authorizing the Debtors to Employ and Retain Kurtzman Carson Consultants LLC as Administrative Advisor Effective as of the Petition Date (Docket No. 286).
- 4. Consistent with its retention as claims and noticing agent, KCC is charged with, among other things, printing and distributing Solicitation Packages² to creditors and other interested parties pursuant to the solicitation and voting procedures within the *Order Approving (I)* the Adequacy of the Disclosure Statement, (II) the Solicitation Procedures, (III) the Forms of Ballots and Notices in Connection Therewith, and (IV) Certain Dates with Respect Thereto (Docket No. 563) (the "Disclosure Statement Order") entered on September 26, 2023.

² Terms not otherwise defined herein shall have the same meanings ascribed to them in the Disclosure Statement Order



¹ A complete list of each of the Debtors in these chapter 11 cases may be obtained on the website of the Debtors' claims and noticing agent at https://www.kccllc.net/cyxtera. The location of Debtor Cyxtera Technologies, Inc.'s principal place of business and the Debtors' service address in these chapter 11 cases is: 2333 Ponce de Leon Boulevard, Ste. 900, Coral Gables, Florida 33134.

- 5. The Solicitation Package consists of the following materials:
 - a. USB Flash Drive (the "USB") containing the following documents:
 - i. the Disclosure Statement (and exhibits thereto, including the Plan); and
 - ii. the Disclosure Statement Order (without exhibits);
 - b. Notice of Hearing to Consider Confirmation of the Chapter 11 Plan Filed by the Debtors and Related Voting and Objection Deadlines (the "Confirmation Hearing Notice") (substantially in the form attached as Exhibit 6 to the Disclosure Statement Order);
 - c. the Cover Letter, which describes the contents of the Solicitation Package and urges Holders of Claims in the voting classes to vote to accept the Plan (the "Cover Letter") (substantially in the form attached as Exhibit 5 to the Disclosure Statement Order);
 - d. a copy of the appropriate Ballot(s) and voting instructions for the voting class in which the creditor is entitled to vote:
 - i. Class 3 Ballot (First Lien Claims) ("Class 3 Ballot") (substantially in the form attached as Exhibit 3A to the Disclosure Statement Order);
 - ii. Class 4 Ballot (General Unsecured Claims) ("Class 4 Ballot") (substantially in the form attached as Exhibit 3B to the Disclosure Statement Order);
 - e. A pre-addressed, postage pre-paid return envelope (the "Return Envelope").
- 6. The Non-Voting Package consists of the following documents:
 - a. the Notice of Non-Voting Status to Holders or Potential Holders of Unimpaired Claims Conclusively Presumed to Accept the Plan, Holders or Potential Holders of Impaired Claims Conclusively Presumed to Reject the Plan, and Holders or Potential Holders of Disputed Claims (the "Notice of Non-Voting Status") (substantially in the form attached as Exhibit 4 to the Disclosure Statement Order)
 - b. a copy of the appropriate Opt Out Form;
 - i. Master Interest Opt Out Form ("Master Opt Out Form") (substantially in the form attached as Exhibit 4A to the Disclosure Statement Order);
 - ii. Beneficial Holders of Interests Opt Out Form ("Beneficial Holder Opt Out Form") (substantially in the form attached as Exhibit 4B to the Disclosure Statement Order);

- iii. Holders of Claims and Holders of Registered Interests Opt Out Form ("Opt Out Form") (substantially in the form attached as Exhibit 4C to the Disclosure Statement Order);
- c. Confirmation Hearing Notice; and
- d. a Return Envelope.
- 7. On September 28, 2023, links to the following documents were made available on the public access website of www.kccllc.net/cyxtera:
 - a. Disclosure Statement Order;
 - b. Disclosure Statement;
 - c. Plan;
 - d. Cover Letter;
 - e. Solicitation Procedures;
 - f. Notice of Non-Voting Status; and
 - g. Confirmation Hearing Notice.
- 8. On or before November 1, 2023, at my direction and under my supervision, employees of KCC caused the Confirmation Hearing Notice to be served per postal forwarding address via First Class Mail upon the service list attached hereto as **Exhibit A**.

Dated: November 11, 2023

/s/ Heather Fellows
Heather Fellows
KCC
222 N Pacific Coast Highway, 3rd Floor
El Segundo, CA 90245
Tel 310.823.9000

Exhibit A

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Served via First Class Mail

CreditorName	CreditorNoticeName	Address1	Address2	City	State	Zip
ADVODA, LLC		7150 S Fulton St Ste 300		Centennial	CO	80112-3779
Allen, John H.		Address Redacted				
Alteryx, Inc.		17200 Laguna Canyon Rd Ste 100		Irvine	CA	92618-5403
American Office of Virginia		PO Box 398		Stevenson	MD	21153-0398
Aurico		131 Dawson Dr		Winchester	VA	22602-5336
BaishanCloud North America Corporation		500 108th Ave NE Ste 1100		Bellevue	WA	98004-5535
Broadnet Teleservices, LLC		PMB 6784	26 W Dry Creek Cir Ste 600	Littleton	CO	80120-8066
Dynamic Balancing Corporation		93 Drs James Parker Blvd		Red Bank	NJ	07701-1440
GBS Group, Inc.		3418 Midcourt Rd Ste 103		Carrollton	TX	75006-4935
GreeneHurlocker, PLC		4908 Monument Ave Ste 200		Richmond	VA	23230-3613
Imagine Software, Inc.	Glenn Rhines	1 Penn Plz Fl 49		New York	NY	10119-0033
Insight Enterprises		2701 E Insight Way		Chandler	ΑZ	85286-1930
Kurtz Communications, Inc		11 Seneca Trl		Galena	IL	61036-9585
Le, Benjamin K.		Address Redacted				
Logan Pass Construction, LLC		PO Box 69		Waunakee	WI	53597-0069
Metropolitan Communications Group,		1220 American Blvd Ste 2		West Chester	PA	19380-3444
Newhouse Design		4 Gilson Ter Apt 1		Somerville	MA	02143-2281
PatientKeeper		PMB 4072	2261 Market St	San Francisco	CA	94114-1612
Peterson, Preston		Address Redacted				
Pinnacle Business Solutions		85 Old Long Ridge Rd # A3		Stamford	CT	06903-1641
Pinnacle Business Solutions, Inc		85 Old Long Ridge Rd # A3		Stamford	СТ	06903-1641
Primus International, Inc.		6525 240th St SE # A		Woodinville	WA	98072-9761
Ruhl, Mark E.		Address Redacted				
Service Experts LLC		1840 N Greenville Ave Ste 128		Richardson	TX	75081-1874
Smith + Noble		167 Technology Dr		Irvine	CA	92618-2402
SunGard (Automated Securities Clearance LLC)	Attention Dianna Gentile	2001 Summit Park Dr Ste 100		Orlando	FL	32810-5906
The Select Group		8801 Fast Park Dr Ste 301		Raleigh	NC	27617-4853
Western Digitech Inc.		67 Prospect Ave Ste 202		Hartford	СТ	06106-2981
Zee Medical Service Co		48400 Fremont Blvd		Fremont	CA	94538-6505