Fill in this information to identify the case:							
United States Bankruptcy Court for the:							
District of	Delaware						
Case number (If known):	(Stata)	Chapter 11					

Check if this is an
amended filing

Official Form 201 Voluntary Petition for Non-Individuals Filing for Bankruptcy 06/22

If more space is needed, attach a separate sheet to this form. On the top of any additional pages, write the debtor's name and the case number (if known). For more information, a separate document, *Instructions for Bankruptcy Forms for Non-Individuals,* is available.

1.	Debtor's name	AGS Alpama	a Global Se	ervices US	A, LLC		
2.	All other names debtor used in the last 8 years	N/A					
	Include any assumed names, trade names, and <i>doing business</i> <i>as</i> names						
3.	Debtor's federal Employer Identification Number (EIN)	27_13	2 0 4 8	7			
4.	Debtor's address	Principal place of b	usiness		Mailing address, if di of business	fferent from p	principal place
		222 W. La	as Colinas B	oulevard			
		Number Street			Number Street		
		Suite 1650E					
		1	T \/	75000	P.O. Box		
		Irving	TX	75039	- <u></u>		
		City	State	ZIP Code	City	State	ZIP Code
					Location of principal		erent from
		Dallas			principal place of bus	siness	
		County			Number Street		
					Number Street		
					City	State	ZIP Code
5.	Debtor's website (URL)	www.agiletho	ought.com				



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Debt	tor AGS Alpama Global Services USA, LLC Name						
6.	Type of debtor	 Corporation (including Limited Liability Company (LLC) and Limited Liability Partnership (LLP)) Partnership (excluding LLP) Other. Specify:					
7.	Describe debtor's business	 A. Check one: Health Care Business (as defined in 11 U.S.C. § 101(27A)) Single Asset Real Estate (as defined in 11 U.S.C. § 101(51B)) Railroad (as defined in 11 U.S.C. § 101(44)) Stockbroker (as defined in 11 U.S.C. § 101(53A)) Commodity Broker (as defined in 11 U.S.C. § 101(6)) Clearing Bank (as defined in 11 U.S.C. § 781(3)) None of the above 					
		 B. Check all that apply: Tax-exempt entity (as described in 26 U.S.C. § 501) Investment company, including hedge fund or pooled investment vehicle (as defined in 15 U.S.C. § 80a-3) Investment advisor (as defined in 15 U.S.C. § 80b-2(a)(11)) 					
		C. NAICS (North American Industry Classification System) 4-digit code that best describes debtor. See http://www.uscourts.gov/four-digit-national-association-naics-codes .					
8.	Under which chapter of the Bankruptcy Code is the debtor filing?	Check one: Chapter 7 Chapter 9 Chapter 11. Check all that apply:					
	A debtor who is a "small business debtor" must check the first sub- box. A debtor as defined in § 1182(1) who elects to proceed under subchapter V of chapter 11 (whether or not the debtor is a "small business debtor") must check the second sub-box.	 The debtor is a small business debtor as defined in 11 U.S.C. § 101(51D), and its aggregate noncontingent liquidated debts (excluding debts owed to insiders or affiliates) are less than \$3,024,725. If this sub-box is selected, attach the most recent balance sheet, statement of operations, cash-flow statement, and federal income tax return or if any of these documents do not exist, follow the procedure in 11 U.S.C. § 1116(1)(B). The debtor is a debtor as defined in 11 U.S.C. § 1182(1), its aggregate noncontingent liquidated debts (excluding debts owed to insiders or affiliates) are less than \$7,500,000, and it chooses to proceed under Subchapter V of Chapter 11. If this sub-box is selected, attach the most recent balance sheet, statement of operations, cash-flow statement, and federal income tax return, or if any of these documents do not exist, follow the procedure in 11 U.S.C. § 1116(1)(B). A plan is being filed with this petition. Acceptances of the plan were solicited prepetition from one or more classes of creditors, in accordance with 11 U.S.C. § 1126(b). The debtor is required to file periodic reports (for example, 10K and 10Q) with the Securities and Exchange Commission according to § 13 or 15(d) of the Securities 					
		 Exchange Act of 1934. File the Attachment to Voluntary Petition for Non-Individuals Filing for Bankruptcy under Chapter 11 (Official Form 201A) with this form. The debtor is a shell company as defined in the Securities Exchange Act of 1934 Rule 12b-2. 					
		Chapter 12					

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No					
			MM / DD / YYYY		
					Affiliates MM / DD /YYYY
Debtor h immedia district.	has had its do ately precedin	g the date of this petitio	n or for a longer pa	art of such 18	0 days than in any other
	hy does the p It poses or is What is the h It needs to b It includes pe attention (for assets or oth	e physically secured or erishable goods or asse example, livestock, sea	te attention? (Ch t of imminent and protected from the ts that could quickl asonal goods, mea	eck all that appl identifiable ha weather. ly deteriorate t, dairy, produ	ly.) azard to public health or safety. or lose value without uce, or securities-related
ls t	the property No Yes. Insuranc	Number City	Street		State ZIP Code
	Phone	name			
	No Yes. C Check all th Debtor immedi district. A bankr	District	District	MM / DD / YYYY MM / DD / YYY MM / DD / YYYY MM / DD / YYY MM / DD / YYYY MM / DD / YYY MM / DD / YYYY MM / DD / YYY MM / DD / YY MM / DD / D / YY MM / DD / D / YY MM / DD / Y MM / DD / Y MM / DD / D / I MM / DD / D / D MM / DD / D MM / DD / D MM / DD / Y MM / DD / D MM / DD / Y MM / DD / D MM / DD / Y MM / DD / D MM / DD / D MM / DD / D MM / DD / Y MM / DD / D MM / D MM / DD / D MM / D	District When MM / DD / YYYY Case number No Yes. Debtor See attached schedule Relationship District Delaware When When Case number, if known

Name			
13. Debtor's estimation of	Check one:		
available funds	Funds will be available	for distribution to unsecured creditors.	
	After any administrative	expenses are paid, no funds will be av	ailable for distribution to unsecured creditor
	1-49	1,000-5,000	25,001-50,000
 Estimated number of creditors 	5 0-99	5,001-10,000	5 0,001-100,000
creators	1 00-199	1 0,001-25,000	More than 100,000
	200-999		
5. Estimated assets	\$0-\$50,000	\$ 1,000,001-\$10 million	\$ 500,000,001-\$1 billion
5. Estimateu assets	\$ 50,001-\$100,000	\$ \$10,000,001-\$50 million	(\$1,000,000,001-\$10 billion
	\$100,001-\$500,000	\$50,000,001-\$100 million	\$10,000,000,001-\$50 billion
	(\$500,001-\$1 million	\$100,000,001-\$500 million	More than \$50 billion
	\$0-\$50,000	(\$1,000,001-\$10 million	\$ 500,000,001-\$1 billion
6. Estimated liabilities	\$50,001-\$100,000	1 \$10,000,001-\$50 million	(\$1,000,000,001-\$10 billion
	□ \$100,001-\$500,000 □ \$500,001-\$1 million	\$ 50,000,001-\$100 million	\$10,000,000,001-\$50 billion
Request for Relief, De	claration, and Signatures	■ \$100,000,001-\$500 million	More than \$50 billion
NARNING Bankruptcy fraud is a se	claration, and Signatures		cy case can result in fines up to
VARNING Bankruptcy fraud is a se \$500,000 or imprisonme	claration, and Signatures erious crime. Making a false si ent for up to 20 years, or both.	atement in connection with a bankrupto 18 U.S.C. §§ 152, 1341, 1519, and 35	cy case can result in fines up to
 NARNING Bankruptcy fraud is a se \$500,000 or imprisonme 7. Declaration and signature of authorized representative of 	claration, and Signatures erious crime. Making a false si ent for up to 20 years, or both. The debtor requests rel petition.	atement in connection with a bankrupto 18 U.S.C. §§ 152, 1341, 1519, and 35	cy case can result in fines up to 71. le 11, United States Code, specified in this
 NARNING Bankruptcy fraud is a se \$500,000 or imprisonme 7. Declaration and signature of authorized representative of 	claration, and Signatures erious crime. Making a false si ent for up to 20 years, or both. The debtor requests rel petition. I have been authorized	atement in connection with a bankrupto 18 U.S.C. §§ 152, 1341, 1519, and 35 ief in accordance with the chapter of tit to file this petition on behalf of the debt	cy case can result in fines up to 71. le 11, United States Code, specified in this
 WARNING Bankruptcy fraud is a se \$500,000 or imprisonme 7. Declaration and signature of authorized representative of 	claration, and Signatures erious crime. Making a false si ent for up to 20 years, or both. The debtor requests rel petition. I have been authorized I have examined the inf correct.	atement in connection with a bankrupto 18 U.S.C. §§ 152, 1341, 1519, and 35 ief in accordance with the chapter of tit to file this petition on behalf of the debt	cy case can result in fines up to 71. le 11, United States Code, specified in this cor.
WARNING Bankruptcy fraud is a se \$500,000 or imprisonme 17. Declaration and signature of authorized representative of	claration, and Signatures erious crime. Making a false si ent for up to 20 years, or both. The debtor requests rel petition. I have been authorized I have examined the inf correct.	atement in connection with a bankrupto 18 U.S.C. §§ 152, 1341, 1519, and 35 ief in accordance with the chapter of tit to file this petition on behalf of the debt formation in this petition and have a rea erjury that the foregoing is true and cor	cy case can result in fines up to 71. le 11, United States Code, specified in this cor.
 WARNING Bankruptcy fraud is a se \$500,000 or imprisonme 7. Declaration and signature of authorized representative of 	claration, and Signatures erious crime. Making a false si ent for up to 20 years, or both. The debtor requests re- petition. I have been authorized I have been authorized I have examined the int correct. I declare under penalty of p Executed on <u>08/28/20</u>	atement in connection with a bankrupto 18 U.S.C. §§ 152, 1341, 1519, and 35 ief in accordance with the chapter of tit to file this petition on behalf of the debt formation in this petition and have a rea erjury that the foregoing is true and cor	cy case can result in fines up to 71. le 11, United States Code, specified in this cor.
 WARNING Bankruptcy fraud is a se \$500,000 or imprisonme 7. Declaration and signature of authorized representative of 	claration, and Signatures erious crime. Making a false si ent for up to 20 years, or both. The debtor requests re- petition. I have been authorized I have been authorized I have examined the inf correct. I declare under penalty of p Executed on <u>08/28/28</u> MM / DD /	atement in connection with a bankruptor 18 U.S.C. §§ 152, 1341, 1519, and 35 ief in accordance with the chapter of tit to file this petition on behalf of the debt formation in this petition and have a rea erjury that the foregoing is true and cor 023 YYYY man Jan	cy case can result in fines up to 71. le 11, United States Code, specified in this cor. sonable belief that the information is true a rect.

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Name Name	I Services USA, LLC Case n	umber (if known)		
18. Signature of attorney	🗶 🛛 /s/ Jeremy W. Ryan	Date	08	/28/2023
	Signature of attorney for debtor		MM	/DD /YYYY
	Jeremy W. Ryan			
	Printed name			
	Potter Anderson & Corroon LLP			
	Firm name			
	1313 North Market Street, Sixth Floo	r		
	Number Street			
	Wilmington	DE		19801
	City	State		ZIP Code
	(302) 984-6000	irva	an@po	otteranderson.com
	Contact phone		l addres	
	4057	DE		
	Bar number	State		

Schedule 1

PENDING OR CONCURRENT BANKRUPTCY CASES FILED BY THE DEBTOR AND ITS AFFILIATES

On the date hereof, each of the affiliated entities listed below (including the debtor in this chapter 11 case) filed a voluntary petition for relief under title 11 of the United States Code in the United States Bankruptcy Court for the District of Delaware. A motion is being filed with the Court requesting that the chapter 11 cases of these entities be jointly administered for procedural purposes only.

- AgileThought, Inc.
- AN Global LLC
- 4th Source Holding Corp
- 4th Source Mexico, LLC
- 4th Source, LLC
- AgileThought Argentina, S.A.
- AgileThought Brasil-Consultoria Em Tecnologia LTDA
- AgileThought Brasil Servicos de Consultoria Em Software
- AgileThought Costa Rica, S.A.
- AgileThought Digital Solutions, S.A.P.I. de C.V.
- AgileThought México, S.A. de C.V.
- AgileThought, LLC
- AgileThought Servicios Administrativos, S.A. de C.V.
- AgileThought Servicios Mexico, S.A. de C.V.
- AGS Alpama Global Services México, S.A. de C.V.
- AGS Alpama Global Services USA, LLC
- AN Data Intelligence SA de CV
- AN Extend, S.A. de C.V.
- AN Evolution S. de R.L. de C.V.
- AN USA
- AN UX, S.A. de C.V.
- Anzen Soluciones, S.A. de C.V.
- Cuarto Origen, S. de R.L. de C.V.
- Entrepids México, S.A. de C.V.
- Entrepids Technology Inc.
- Facultas Analytics, S.A.P.I. de C.V.
- Faktos Inc, S.A.P.I. de C.V.
- IT Global Holding LLC
- QMX Investment Holdings USA, Inc.
- Tarnow Investment, S.L.
- AgileThought, S.A.P.I. de C.V.

IN THE UNITED STATES BANKRUPTCY COURT FOR THE DISTRICT OF DELAWARE

In re

AGS ALPAMA GLOBAL SERVICES USA, LLC,

Debtor.

Chapter 11

Case No. 23-____(___)

(Joint Administration Requested)

LIST OF EQUITY SECURITY HOLDERS

Pursuant to Federal Rules of Bankruptcy Procedure 1007(a)(1) and 1007(a)(3), the following persons and entities are equity security holders for AGS Alpama Global Services USA, LLC, the Debtor in this case, as of the date hereof:

Member	Address	Percentage of Equity Held
QMX Investment Holdings USA, Inc.	222 West Las Colinas Boulevard, Suite 1650E, Irving, TX 75039	100%

IN THE UNITED STATES BANKRUPTCY COURT FOR THE DISTRICT OF DELAWARE

In re

Chapter 11

AGS ALPAMA GLOBAL SERVICES USA, LLC,

Debtor.

Case No. 23-____ (___)

(Joint Administration Requested)

CORPORATE OWNERSHIP STATEMENT (RULE 7007.1)

Pursuant to Federal Rules of Bankruptcy Procedure 7007.1 and to enable the Judges to evaluate possible disqualification or recusal, the undersigned authorized officer of the above-captioned Debtor, certifies that the following is a corporation other than the Debtor, or a governmental unit, that directly or indirectly owns 10% or more of any class of the corporation's equity interests, or states that there are no entities to report under FRBP 7007.1.

□ None [*check if applicable*]

Name:	QMX Investment Holdings
	USA, Inc.
Address:	222 West Las Colinas
	Boulevard, Suite 1650E,
	Irving, TX 75039

Fill in this information to identify the case:

Debtor name: AN Global LLC, et al.

United States Bankruptcy Court for the District of Delaware Case number (If known):

Check if this is an amended filing

12/15

Official Form 204

Chapter 11 or Chapter 9 Cases: List of Creditors Who Have the 20 Largest Unsecured Claims and Are Not Insiders

A list of creditors holding the 20 largest unsecured claims must be filed in a Chapter 11 or Chapter 9 case. Include claims which the debtor disputes. Do not include claims by any person or entity who is an insider, as defined in 11 U.S.C. § 101(31). Also, do not include claims by secured creditors, unless the unsecured claim resulting from inadequate collateral value places the creditor among the holders of the 20 largest unsecured claims.

	ne of creditor and complete lling address, including zip code			Indicate if claim is contingent, unliquidated, or disputed	Amount of unsecured claim If the claim is fully unsecured, fill in only unsecured claim amount. If claim is partially secured, fill in total claim amount and deduction for value of collateral or setoff to calculate unsecured claim.					
			government contracts)		Total claim, if partially secured	Deduction for value of collateral or setoff		Unsecured claim		
1	TAX ADMINISTRATION SERVICE (MEXICO) AV. HIDALGO 77 COL. GUERRERO CIUDAD DE MEXICO, 06300 MEXICO	PHONE: (52)-55 627 22 728	TAX	CONTINGENT, UNLIQUIDATED, DISPUTED			\$	203,333,138.00		
2	MONROE CAPITAL LLC JEFF CUPPLES 311 SOUTH WACKER DRIVE SUITE 6400 CHICAGO, IL 60606	JEFF CUPPLES PHONE: 312-523-2385 FAX: 312-258-8350 EMAIL: JCUPPLES@MONROECAP.COM	FEE		UNDETERMINED		\$	3,451,615.00		
3	MICROSOFT CORPORATION EDGAR I. BLANCO PO BOX 842103 DALLAS, TX 75284	EDGAR I. BLANCO PHONE: 469-775-0391 EMAIL: EDGARBLANCO@MICROSOFT.COM	TRADE				\$	1,808,548.96		
4	EXITUS CAPITAL SAPI DE CV SOFOM ENR JACOBO MONTOYA CARRETERA MEXICO-TOLUCA NUMERO 5420, PISO 8 COLONIA EL YAQUI CUAJIMALPA DE MORELOS, CDMX 05320 MEXICO	JACOBO MONTOYA PHONE: 55-41709910 FAX: 55-36490804 EMAIL: JMONTOYA@EXITUS.COM	DEBT		UNDETERMINED		\$	1,580,000.00		
5	MAYER BROWN LLP LUCAS GIARDELLI 230 SOUTH LASALLE ST CHICAGO, IL 60604	LUCAS GIARDELLI PHONE: 646-469-4914 EMAIL: LGIARDELLI@MAYERBROWN.COM; MGOMEZ2@MAYERBROWN.COM	PROFESSIONAL SERVICES				\$	1,524,203.15		
6	COUSINS FUND II TAMPA III, LLC JILLIAN TAHAN 3344 PEACHTREE RD NE SUITE 1800 ATLANTA, GA 30326	JILLIAN TAHAN PHONE: 813 289 2600 EMAIL: MDESSLER@COUSINS.COM; JTAHAN@COUSINS.COM	LEASE				\$	1,130,032.96		
7	SAP MEXICO SA DE CV OMAR TORRES AV. PASEO DE LA REFORMA 509, PISO 20 CDMX, 06500 MEXICO	OMAR TORRES PHONE: 52 55 4588 2887 FAX: 52 (81) 8152 1701 EMAIL: OMAR.TORRES01@SAP.COM; VANESSA.DALMAS@SAP.COM; EDUARDA.FORESTA@SAP.COM	TRADE				\$	1,106,302.49		
8	KORN FERRY MAX KERSHNER, BARBARA JORDAN N50 SUITE 25000 1201 WEST PEACHTREE ATLANTA, GA 55402	MAX KERSHNER, BARBARA JORDAN PHONE: 404 577 7542 EMAIL: MAX.KERSHNER@KORNFERRY.COM; BARBARA.JORDAN@KORNFERRY.COM	PROFESSIONAL SERVICES				\$	949,447.96		
9	FACTORING CORPORATIVO SA DE CV SOFO L RODRIGUEZ REFORMA NO. 2654 INTERIOR 1003 REFORMA NO. 2654 INTERIOR 1003 MEXICO CITY, 11950 MEXICO	L RODRIGUEZ PHONE: 55 50810990 EXT 124 EMAIL: LRODRIGUEZ@FACCORP.NET	FACTORING AGREEMENT				\$	917,592.04		
10	KC RENTAS S.A DE C.V RICARDO MENDIETA, ROSALBA CESAREO 10 DE MAYO # 47-A TLALNEPANTLA DE BAZ, 54080 MEXICO	RICARDO MENDIETA, ROSALBA CESAREO PHONE: 52 55 5365 5050 EXT 421; 52 55 1525 8836 EMAIL: RMENDIETA@KAPALI.COM.MX; RCESAREO@KAPALI.COM.MX	LEASE				\$	828,531.38		
11	AGS GROUP MAURICIO RIOSECO 907 RANCH ROAD 620 SOUTH, SUITE 302 LAKEWAY, TX 78734	MAURICIO RIOSECO EMAIL: MAURICIO.RIOSECO@RW.COM.MX	DEBT		UNDETERMINED		\$	775,931.61		
12	TENNESSEE DEPARTMENT OF REVENUE COLLECTION SERVICES DIVISION 500 DEADERICK ST NASHVILLE, TN 37242	COLLECTION SERVICES DIVISION PHONE: 844-729-8689 EMAIL: REVENUE.COLLECTION@TN.GOV; TDOR.BANKRUPTCY@TN.GOV	TAX	DISPUTED			\$	684,561.00		

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Name of creditor and complete mailing address, including zip code				lature of the claim Indicate if or example, trade claim is ebts, bank loans, contingent, rofessional unliquidated, ervices, and or disputed overnment or disputed	Amount of unsecured claim If the claim is fully unsecured, fill in only unsecured claim amount. If claim is partially secured, fill in total claim amount and deduction for value of collateral or setoff to calculate unsecured claim.				
		contracts)			Total claim, if partially secured	Deduction for value of collateral or setoff	Unsec claim	ured	
13	LINK X S. A. DE C. V. BLANCA GOMEZ, JOSÉ LUIS CHACÓN JOSE PAGES YERGO LA MAGDALENA 104 TOLUCA, 50010 MEXICO	BLANCA GOMEZ, JOSÉ LUIS CHACÓN PHONE: 52 55 7858 0472; 52 55 8868 8713 EMAIL: BIGOMEZ@LINKX.MX; CASEGURA@LINKX.MX; JLCHACON@LINKX.MX	TRADE				\$	680,137.59	
14	KPMG LLP SPENCER FELD 2323 ROSS AVENUE SUITE 1400 DALLAS, TX 75201	SPENCER FELD PHONE: 402-650-3441 FAX: 214-840-2297 EMAIL: SFELD@KPMG.COM; LACOSTA@KPMG.COM	PROFESSIONAL SERVICES				\$	566,571.81	
15	BDO USA, LLP TJ NUNEZ 770 KENMOOR SE SUITE 300 GRAND RAPIDS, MI 49546	TJ NUNEZ PHONE: 813-302-6622 EMAIL: CLEWIS@BDO.COM; TNUNEZ@BDO.COM	PROFESSIONAL SERVICES				\$	490,070.00	
16	PRICEWATERHOUSECOOPERS IVANNA NAZAR 2121 N. PEARL STREET SUITE 2000 DALLAS, TX 75201	IVANNA NAZAR PHONE: 31 06 41587682 EMAIL: IVANNA.NAZAR@PWC.COM	PROFESSIONAL SERVICES				\$	462,368.00	
17	MICROSTRATEGY MEXICO S DE RL DE CV LETICIA PEREZ JUAN SALVADOR AGRAZ 50 602 SANTA FE CUAJIMALPA, 05348 MEXICO	LETICIA PEREZ PHONE: 52 55 6827 8367 FAX: 52-55-4140-6112 EMAIL: LPEREZ@MICROSTRATEGY.COM	TRADE				\$	434,004.72	
18	ANOVORX KYLE P. TRUITT 1710 N SHELBY OAKS DR SUITE 3 MEMPHIS, TN 38134	KYLE P. TRUITT PHONE: 901-359-8896 FAX: 901-201-5470 EMAIL: KYLE.TRUITT@ANOVORX.COM	LITIGATION				\$	395,000.00	
19	DATAVISION DIGITAL NORMA DIAZ AVENIDA PATRIOTISMO 48 MIGUEL HIDALGO, 11800 MEXICO	NORMA DIAZ PHONE: 52 (55) 5273 2903 EMAIL: NORMA.DIAZ@DATAVISION.COM.MX	TRADE				\$	383,641.94	
20	BANCO VE POR MAS, S.A. JAVIER GARCIA, SION CHEREM PASEO DE LA REFORMA 243 PISO 21 CUAUHTEMOC CDMX, 06500 MEXICO	JAVIER GARCIA, SION CHEREM PHONE: 52 55 7919 3828 EMAIL: JAVIER.GARCIA@SIMETRICGI.MX; SION.CHEREM@SIMETRICGI.COM	TRADE				\$	349,750.17	

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Fill in this information to identify the case and this filing:				
Debtor Name AGS Alpama Global Services USA, LLC	>			
United States Bankruptcy Court for the: District of Delaware				
Case number (If known):				

Official Form 202 Declaration Under Penalty of Perjury for Non-Individual Debtors 12/15

An individual who is authorized to act on behalf of a non-individual debtor, such as a corporation or partnership, must sign and submit this form for the schedules of assets and liabilities, any other document that requires a declaration that is not included in the document, and any amendments of those documents. This form must state the individual's position or relationship to the debtor, the identity of the document, and the date. Bankruptcy Rules 1008 and 9011.

WARNING -- Bankruptcy fraud is a serious crime. Making a false statement, concealing property, or obtaining money or property by fraud in connection with a bankruptcy case can result in fines up to \$500,000 or imprisonment for up to 20 years, or both. 18 U.S.C. §§ 152, 1341, 1519, and 3571.

Declaration and signature

I am the president, another officer, or an authorized agent of the corporation; a member or an authorized agent of the partnership; or another individual serving as a representative of the debtor in this case.

I have examined the information in the documents checked below and I have a reasonable belief that the information is true and correct:

- Schedule A/B: Assets–Real and Personal Property (Official Form 206A/B)
- Schedule D: Creditors Who Have Claims Secured by Property (Official Form 206D)
- Schedule E/F: Creditors Who Have Unsecured Claims (Official Form 206E/F)
- Schedule G: Executory Contracts and Unexpired Leases (Official Form 206G)
- Schedule H: Codebtors (Official Form 206H)
- Summary of Assets and Liabilities for Non-Individuals (Official Form 206Sum)
- Amended Schedule ____
- Chapter 11 or Chapter 9 Cases: List of Creditors Who Have the 20 Largest Unsecured Claims and Are Not Insiders (Official Form 204)

Other document that requires a declaration Corporate Ownership Statement, List of Equity Holders

I declare under penalty of perjury that the foregoing is true and correct.

Executed on 08/28/2023

X /s/ James S. Feltman

MM / DD / YYYY

Signature of individual signing on behalf of debtor

James S. Feltman

Chief Restructuring Officer

Position or relationship to debtor

UNANIMOUS WRITTEN CONSENT IN LIEU OF MEETING OF THE MEMBERS OF AGS ALPAMA GLOBAL SERVICES USA, LLC

August 27, 2023

The undersigned, the sole member (the "<u>Member</u>") of AGS Alpama Global Services USA, LLC, a Delaware company (the "<u>Company</u>"), do hereby waive all notice requirements and approve and adopt the following resolutions as of the date first written above by unanimous written consent in lieu of a meeting.

WHEREAS, the Member has reviewed and analyzed materials and advice presented by the management and the outside financial and legal advisors of the Company regarding the financial condition, capital structure, liquidity position, business model and projections, short term and long term prospects of the Company and the restructuring and other strategic alternatives available to it, and the impact of the foregoing on the business of the Company; and

WHEREAS, the Member has determined that it is desirable and in the best interests of the Company and its creditors, employees and other parties in interest, that the Company file or cause to be filed a voluntary petition (the "<u>Chapter 11 Case</u>") seeking relief under the provisions of chapter 11 of title 11 of the United States Code (the "<u>Bankruptcy Code</u>") in the United States Bankruptcy Court for the District of Delaware (the "<u>Bankruptcy Court</u>").

NOW THEREFORE BE IT RESOLVED, that filing of the Chapter 11 Case by the Company, and the seeking of relief by the Company under chapter 11 of the Bankruptcy Code in the Bankruptcy Court be, and each hereby is, authorized and approved for all purposes and in all respects; and it is further

RESOLVED, that James S. Feltman is hereby appointed as Chief Restructuring Officer of the Company (the "<u>CRO</u>"); and it is further

RESOLVED, that the CRO and any other person designated and so authorized to act by the aforementioned officer (each such officer or designee being an "<u>Authorized Person</u>"), be, and each hereby is, authorized and empowered to execute and verify petitions and amendments thereto under chapter 11 of the Bankruptcy Code in the name and on behalf of the Company, in such forms as the Authorized Person executing the same shall approve, his, her or their execution to be conclusive evidence of the approval thereof by such Authorized Person and the Member, and to file or cause the same to be filed in the Bankruptcy Court at such time as such Authorized Person executing the same shall determine; and it is further

RESOLVED, that any Authorized Person be, and each hereby is, authorized and empowered to execute, verify and file or cause to be filed on behalf of and in the name of the Company, including in the Company's capacity as shareholder, manager, or member of its subsidiaries, any and all petitions, resolutions, schedules, motions, lists, applications, pleadings and other papers, in such forms as the Authorized Person executing the same shall approve, his, her or their execution to be conclusive evidence of the approval thereof by such Authorized Person and the Member, and to take all such other actions deemed by such Authorized Person to be necessary, appropriate or desirable in connection with the Chapter 11 Case, with a view to the successful prosecution of the Chapter 11 Case; and it is further

RESOLVED, that any Authorized Person be, and each hereby is, authorized and empowered on behalf of the Company, to retain (i) Hughes Hubbard & Reed LLP as co-general bankruptcy counsel; (ii) Potter Anderson & Corroon, LLP as co-general bankruptcy counsel; (iii) Garrigues México, S.C. as general Mexican restructuring counsel; (iv) Teneo Capital LLC to provide financial advisory services; (v) Guggenheim Securities, LLC, as investment banker; (vi) Kurtzman Carson Consultants LLC as claims, noticing and balloting agent and to provide administrative advisory services; and (vii) such other professionals as the Authorized Persons deem necessary, appropriate or desirable in connection with the Chapter 11 Case, in each case on such terms as the Authorized Persons shall deem necessary, appropriate or desirable and subject to any required approvals of the Bankruptcy Court; and it is further

RESOLVED, that in connection with the Chapter 11 Case, any Authorized Person be, and each hereby is, authorized and empowered on behalf and in the name of the Company, to negotiate, execute, deliver, and perform or cause the performance of (i) that certain Senior Secured, Super-Priority Debtor-in-Possession Financing Agreement, by and among the Company, as Borrower, each subsidiary of the Company listed as a "Guarantor" on the signature pages thereto, BlueTorch Finance LLC as collateral agent and administrative agent (the "DIP Agent"), and each lender from time to time party thereto, as Lenders (as amended, modified, supplemented, or restated, the "DIP Credit Agreement"), on substantially the terms and subject to the conditions described to the Member and as set forth in the DIP Credit Agreement or as may hereafter be authorized by the Member or each of the Authorized Persons; (ii) any and all transactions contemplated by the DIP Credit Agreement, including, without limitation, the payment of any fees and expenses payable under the DIP Financing Documents (defined therein) and the grant of security interests in and liens upon (including priming liens) some, any or all of the Company's assets, as any such Authorized Person executing the same may consider necessary, proper or desirable, such determination to be evidenced by such execution; (iii) the "Loan Documents" as that term is defined in the DIP Credit Agreement (collectively, the "DIP Loan Documents") to which the Company is a party and any and all agreements or instruments on behalf of the Company (including, without limitation, in connection therewith, such notes, security agreements, pledge agreements, mortgages, guarantees, fee letters, bailee letters, collateral access agreements, deposit account control agreements, securities account control agreements, and other agreements or instruments on behalf of the Company (such other agreements and instruments, together with the DIP Credit Agreement and the DIP Loan Documents, collectively, the "DIP Financing Documents") necessary or advisable in order to consummate the transactions contemplated under the DIP Financing Documents, the performance of the Company's obligations and grant of security interest contemplated thereby and the guaranty of the obligations thereunder, with such changes to the DIP Financing Documents or additions thereto as the Authorized Person executing the same shall approve as being necessary or desirable, such approval to be evidenced by such execution; and (iv) any and all amendments, supplements and changes to the DIP Financing Documents, as any such Authorized Person executing the same may consider necessary, proper or desirable, such determination to be evidenced by such execution; and it is further

RESOLVED, that the form, terms and provisions of the DIP Credit Agreement and each of the other DIP Loan Documents to which the Company is a party be, and the same hereby are, in all respects approved, and that any Authorized Person is hereby authorized and empowered, in the name of and on behalf of the Company, to execute and deliver the DIP Credit Agreement and each of the DIP Loan Documents to which the Company is a party, each in the form or substantially in the form thereof submitted to the Member, with such changes, additions and modifications thereto as any such Authorized Person executing the same may consider necessary, proper or desirable, such determination to be evidenced by such execution; and it is further

RESOLVED, that any Authorized Person be, and each hereby is, authorized and empowered to take any and all actions necessary or appropriate for the Company to negotiate a refinancing, recapitalization, restructuring or other reorganization of the Company, including under one or more plans of reorganization, and, subject to further approval of the Member, to enter into such plan of reorganization and all other documents, agreements or instruments to effectuate the foregoing; and it is further

RESOLVED, that any Authorized Person be, and each hereby is, authorized and empowered on behalf of the Company, to negotiate, execute, deliver and/or file or cause to be filed any and all agreements, amendments, instruments, consents, certificates, letters, documents or other writings, and to take all such other actions (including the payment of expense) deemed by such Authorized Person to be necessary, appropriate or desirable to carry out the purposes and intents of each and all of the foregoing resolutions; and it is further

RESOLVED, that all authority conferred by these resolutions shall be deemed retroactive and any and all acts authorized under these resolutions performed prior to the adoption of this resolution are hereby ratified, affirmed and approved; and that, without limitation of the foregoing, all actions heretofore taken for or on behalf of the Company by any Authorized Person in connection with the transactions contemplated by the preceding resolutions be, and hereby are, ratified, adopted and confirmed in all respects.

This document may be executed in counterparts, each of which shall be deemed an original, but all of which taken together shall constitute one and the same instrument. The resolutions herein shall have the same force and effect as if they were adopted at a meeting at which the undersigned personally was present.

[Signature page follows]

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IN WITNESS WHEREOF, the undersigned have signed this unanimous written consent as of the date first written above.

MEMBER

, CRO

By: QMX Investment Holdings USA, Inc. By: James S. Feltman Title: Chief Restructuring Officer